The Rethinking Resource Sharing Initiative - Achievements and New Goals

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Presentation overview

- A Brief History
- The Organisation
- Achievements & Current Projects
How Did It All Start?

- The development of the ISO ILL Protocol was unsatisfactory
- Lack of interoperability between systems
When a good standard development process fails

Mary Jackson
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Abstract
Purpose – The meeting on the international interlibrary loan communication standard meeting in Washington DC under the auspices of the Association of Research Libraries is described.
Design/methodology/approach – The article is based on comments and opinions regarding the failure of a good standard development process.
Findings – The difficulties of arriving at a consensus are identified and an analysis of the wider context of document delivery is suggested as a possible way forward.
Originality/value – This review is a useful source of information for librarians and others interested in good standard development.

Keywords International standards, Communication

Paper type General review

Standards-based international interlibrary loan communication is at a crossroads. In late October 2004 the International Organization for Standardization (ISO) Technical Committee (TC) 46 Standards Committee 4 (SC4) met in Washington, DC to review progress on a number of standards, including the standard for exchange of... Comments included with the negative ballots highlighted several reasons. First, version 3 is not backward compatible with version 2. That means that a library using a version 3-based ILL product will not be able to send ILL requests to a library using software that supports version 2. Key reasons for the incompatibility include the inability of a version 2...
Findings

- Only 1% of individuals consult a library web page or online catalogues to begin their search for information.
- While 84% use a search engine like Google or Yahoo.
How do we make library services such as ILL relevant for users in this context?

Ensure that library collections and holdings are displayed in search results – e.g Google

And then what? How does the user get the actual book, article etc.?
Another report from OCLC: "Environmental Scan: Pattern Recognition", 2003
Three major trends identified

- People are moving on from self-service to self-sufficiency
- They are satisfied with the results they get from search engines
- They want seamless access
How do we provide seamless access to library ILL services?
It’s Time Again to Think about Resource Sharing

A White Paper published February 2005

By Ted Koppel, Candy Zemon, Brenda Bailey-Hainer, Mark Needleman & Gail Wanner

“The discussion we are encouraging might lead to new approaches and models of resource sharing possibly supported by new or existing technical standards, changes to policies, improvements to current workflow, or the introduction of new products and tools.”
“We hope that this discussion will bring together interlibrary loan (ILL) librarians, library users, vendors and developers of resource sharing systems, library administrators, content providers, and other interested members of the library world to identify how library resources will be shared over the next decades.”
White Paper – Discussion Guide

- How do you define resource sharing?
- Are you sharing resources? How? With whom?
- What works? What doesn’t? More importantly, what could work better?
- If you could change things dealing with resource sharing – anything: costs, software, rules, complexity – what would you change? Why?
- What is Google doing to resource sharing? Amazon?

More questions to be found in the document
The Manifesto - Principles

- Fewer restrictions
  - Imposed only as necessary
  - Lowest possible barriers to fulfillment presented
Manifesto - Principles

- Users can choose from options
  - delivery format
  - method of delivery
  - fulfillment type
    - loan, copy, digital copy, and purchase
Strategy, an introduction to game theory, Joel Watson

Watson, Joel

2008

Checked out

Status: SAMF, Gøtgade 140
Reservations: 27/Oct/2010
Barcode: 4109243820
Loan rule: Loan
Call number: KUB-2008-4107
Description: (KUB-2008-4107)
Out of library: Yes

Request Options:
- Request
- Photocopy Request
- Order

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Home | About the website | Other libraries in REX | Information for disabled | Suggest a title | Ask the library

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Global access

- Use both formal and informal networking agreements
- Goal is lowest barrier to fulfillment
Loans from other libraries

Form for requesting within the natural and health sciences subject areas (Log in with your Rex-ID)

Form for requesting within other subject areas (Log in with your Rex-ID and choose 'Special request' in the Rex top menu).

The Royal Library / CULIS Interlibrary Loan Section will borrow books, copies and other materials not held or not available in our own collections from other libraries in Denmark, Norway and Sweden free of charge. If material not held by us must be borrowed from outside Scandinavia the service is still free of charge for Copenhagen University students, staff and faculty. For other users this service is offered for a fee of DKK 50 per item.

- We recommend that you search and place your request in either the BookBridge or bibliotek.dk system which will guarantee you the fastest service. If an item is unavailable from our collections we will check if available from another library in Scandinavia. In both systems you are able to chose among any of our pick up locations in Copenhagen. You may also use one of our request forms found on top of this page.

- Expect delivery within four to six days if your request is for material that is obtainable within Scandinavia or can be delivered to us electronically. It may take longer though if all copies are out on loan or if we need to request from an overseas library. Please make sure to indicate a need by date when you place your request.

- The lending period for interlibrary loans is normally thirty days or the due date given
Manifesto - Principles

- Libraries and cultural heritage institutions
  - Resources from all types available
  - Expertise from all types utilized
Reference service facilitates sharing
- Use reference expertise to aid fulfillment
- No findable object should be totally unattainable
Offer service for a fee rather than refusing

- Strive to achieve services that are not more expensive than commercial services
Search Services
Catalogue

Search Books to your doorstep
About Books to your doorstep
Get Books to your doorstep - step by step
Return of material
Rights

Frontpage

Type in search terms, e.g. words from title, author or subject

Books to your doorstep sends books by post for fast delivery. Read more about the service.

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Manifesto - Principles

- Everyone a library user
  - Registration should be as easy as signing up for commercial web services
New users

Fill in here

Anyone over the age of 18 can become a user at the Royal Library and borrow books and journals.

Fill in this electronic registration form. Please include your email address on the registration form, so that we can send your recall or other service notices by email.

After registration you can start borrowing books and journals at the Royal Library.

Most of the library’s books and journals are in storage, and therefore we recommend that you order your books or journals in REX, the library’s online catalogue. When you order a book or journal you can see if it is available for lending.

Materials ordered before 7 a.m. are available for pick-up after 2 p.m. the same day, at the...
Manifesto Affirmed by:

- ALA/RUSA/STARS Executive Committee, January 2007
- Rethinking Resource Sharing Steering Committee, February 2007
- MAILL (Maryland Interlibrary Loan), October 18, 2007
- Forum for Interlending, Danish Research Library Association, September 10, 2009
- DELNET-Developing Library Network (India), January 2009
- Tenn-Share, February 2010
Steering Committee

- Steering Committee Chair
- Chair Elect
- Past Chair
- Three At Large Members (one international)
- RRS Project Manager (ex officio)
Sub-committees

- Policies & Cultural Issues
- User Needs
- Delivery
- Communication
- Interoperability
http://www.rethinkingresourcesharing.org
Rethinking Resource Sharing...
Inspiring Librarians... Empowering People

The Rethinking Resource Sharing Initiative is an ad hoc group that advocates for a revolution in the way libraries conduct resource sharing. The group has written a Manifesto for Resource Sharing, which outlines a set of principles that support more open resource sharing.

This stream will be opened by RRS Steering Committee chair Poul Erlandsen.

The Rethinking Resource Sharing Initiative has published the new Rethinking Resource Sharing Plan for 2012.

Achievements

- One Forum held in Europe – 2009
- One Forum held in Australia - 2010
- Many conference presentations
  http://rethinkingresourcesharing.org/docs.html
Overall theme: Rethinking Resource Sharing: Inspiring Librarians - Empowering People

Purpose: Create pandemic change inspiring libraries to meet user expectations through innovative resource sharing service
Three Focus Areas

- Building Awareness
- Simplifying Processes
- Creating Easy Access
To Build Awareness We Will:

- Develop an "award" and checklist of criteria to achieve the award as a tool for libraries to assist them with steps toward updating their practices to be more in line with the principles of the Manifesto.
A Checklist for Interlibrary Loan Assessment
The Delivery Subcommittee is working with a graphic design team to develop an icon to be used by libraries that offer direct delivery to end users.
Questions?

- Would you like to get involved?

- Send an e-mail to me (poer@kb.dk) or one of the committee chairs